INFORMATION FOR PARENTS AND CARERS

Private treatment: **questions parents ask**

Clear answers to help you decide

PORTADOWN ORTHODONTICS

Can we switch from the **health service waiting list to private treatment?**

Yes. You can choose private treatment at any time. Just let us know.

Does paying privately **affect health service eligibility?**

No. Eligibility is decided by your child's IOTN score only. Paying privately never changes it.

Aligners **or braces?**

We offer metal braces and Smartee clear aligners. Aligners are less noticeable than fixed metal braces but must be worn 20 to 22 hours a day. Your clinician will advise which suits your child's teeth.

What **is included?**

Two sets of retainers are included. Aligner refinements are included. Extractions (done by your own dentist) and later replacement retainers are not included.

Do they **need retainers?**

Yes – retainers are worn every night, for life, to keep teeth straight.

Can we **pay monthly?**

Yes: a £900 deposit, then the rest in 12 monthly payments. A £150 plan fee is added to the balance and spread across your monthly payments.

Is there a **sibling or parent offer?**

Yes. Any sibling or parent of one of our patients who wants private treatment gets 10% off. A parent or sibling of a patient in treatment with us gets a free assessment (usually £155). Everyone is assessed separately.

Do we keep **our health service place?**

Yes. If your child is on the health service waiting list, they keep their place while you decide.

Under-18s offer: **£2,900** (usually £3,900) for braces or aligners. Go ahead with private treatment and your £155 assessment fee is deducted from the overall cost. With the payment plan, your £900 deposit drops to £745 and the monthly amounts are unchanged. Cross-border (HSE) patients are excluded. Anything else? **Ask your clinician during your appointment.**

Questions **or problems?**

Clinic name	Heathwood House	**Phone**	028 3870 2623
Email	heathwoodhouse@djmaguiredentists.co.uk		
Opening hours	Mon–Thu 8am–5pm; Fri 8am–4pm (usually closed 1–2pm)		

Please have your name and date of birth ready when you contact us.